

The sharing economy

Carsharing and ridesharing FAQ



Carsharing

Q: What does carsharing mean?

A: Carsharing refers to peer-to-peer online platforms that enable vehicle owners to rent or lease their private passenger automobiles. With most carsharing programs, the owner is not actually present while the vehicle is being shared. Details could vary depending on the carsharing service.

Q: How do RSA and WA address the auto policy limitation?

A: RSA and WA are introducing the new **Carsharing Endorsement**, which removes the OAP 1 policy limitation on renting or leasing to allow the vehicle to be used for carsharing. RSA policyholders can purchase the endorsement as of April 15, 2019, while WA policyholders can purchase it as of May 15, 2019.

Q: How does the Carsharing Company Endorsement work?

A: This endorsement insures the vehicle owner when they rent or lease their private passenger automobile.

- Duration: Rental or lease to any one person cannot exceed 30 consecutive days
- Premium: \$25
- Acceptable carsharing companies: Turo and ShiftRide

Coverage

- **Third-party liability:** This coverage provides the difference in limits only when the limits on the RSA/WA policy are higher than the limits of the carsharing company fleet policy and any other policy that is available to the lessee and/or driver while the vehicle is being used for carsharing.
- **All other coverages (e.g., section 6, section 7, all endorsements):** These coverages are available when coverages in the RSA/WA policy are *not* provided on the carsharing company fleet policy. This coverage includes, but is not limited to, where the period of coverage, the deductible and/or the limit of liability on the RSA/WA policy differ from similar or identical coverage provided on the carsharing company fleet policy.



What is the sharing economy?

The sharing economy is a rapidly growing market in which people offer to rent their personal assets. For example, vehicles and homes that can generate income for their owners have become quite popular in recent years. This market also includes services, such as drivers connecting to consumers in need of rides, typically delivered via online platforms. These online platforms allow consumers to securely communicate with and pay the service provider or the asset owner.





Carsharing (cont.)

Q: What is Turo?

A: Turo is a carsharing marketplace where guests can book any car they want, wherever they want it, from a vibrant community of local hosts across Canada, the US, the UK and Germany. Guests choose from a unique selection of nearby cars, while hosts earn extra money to offset the costs of car ownership.

A pioneer of the sharing economy and travel industry, Turo is a safe, supportive community of over 10 million users with more than 350,000 vehicles listed and over 850 unique makes and models. Whether it's a truck to help out on moving day, a Mercedes-Benz for a luxurious weekend getaway or a classic Volkswagen bus for a picture-perfect road trip, Turo lets you book cars that are part of a story—not a fleet.

Source: Turo "About Us" page

Q: What kinds of vehicles does Turo accept?

A: Vehicles must adhere to the following criteria to use the Turo network:

- Legally registered and located in the provinces of Alberta, Ontario or Quebec
- No more than 12 years old
- Have fewer than 200,000 kilometers
- Have a clean (e.g., not a "branded" or "salvage") title
- Never been declared a total loss
- Meet Turo's insurance and maintenance requirements

Q: Why are RSA and WA working with Turo?

A: Policyholders increasingly want to participate with companies like Turo, and we want to ensure that we support them with the appropriate insurance coverage. With the sharing economy becoming more and more popular, we are dedicated to providing innovative products that can adapt to and meet consumer needs.

For more details, please refer to our underwriting manual.



Ridesharing

Q: What does ridesharing mean?

A: Ridesharing refers to drivers using their personal vehicles to offer on-demand transportation for passengers.

Q: How do RSA and WA address the auto policy limitation?

A: RSA and WA are introducing the new **Ridesharing Endorsement**, which removes the OAP 1 policy limitation on carrying paying passengers to allow the vehicle to be used for ridesharing. RSA policyholders can purchase the endorsement as of April 15, 2019, while WA policyholders can purchase it as of May 15, 2019.

Q: How does the Transportation Network Automobile Endorsement work?

A: This coverage allows the policyholder to carry paying passengers in their insured vehicle.

- Premium: \$45
- Acceptable ridesharing companies: [DriveHer](#), [ecoRIDES](#), [Facedrive](#), [Lyft](#), [RideCo](#), [Uber](#) and [Uride](#)

Q: When is the Transportation Network Automobile Endorsement activated?

A: Three ridesharing periods are covered by this endorsement:

- When the driver has logged onto the transportation network company's (TNC) app and is available to be matched with a paying passenger
- When the driver has accepted a trip via the TNC's app and is en route to pick up the passenger
- When the passenger has entered the vehicle and is being transported to a specified destination (coverage ends when the last passenger exits the vehicle)

Coverage

- **Third-party liability:** This coverage provides the difference in limits only when the limits on the RSA/WA policy are higher than the limits on the TNC fleet policy.
- **All other coverages (e.g., section 6, section 7, all endorsements):** These coverages are available when coverages in the RSA/WA policy *are not* provided on the ridesharing TNC fleet policy. This coverage includes, but is not limited to, where the period of coverage, the deductible and/or the limit of liability on the RSA/WA policy differ from similar or identical coverage provided on the TNC fleet policy.