

RSA Claims Point[™]

Your portal to better claims service

rsabroker.ca



Claims that get to the point

In the past, starting a claim required a lot of back-and-forth questions with a client before you could submit it.

But with RSA Claims Point™, we've streamlined the information-gathering process with clear questions that follow a straightforward path and the ability to easily submit supporting documentation. This means you'll be able to guide your clients through the whole process in just minutes.

Plus, as soon as you click "Submit Claim," you'll receive a claims number and a claims adjuster will be automatically assigned within one business day, meaning less waiting around to find out these details. You'll continue to receive updates on BRAVO when claims open and close—or you can visit RSA Claims Point™ at any time to review a claim's status. Any important information you'll need for each submitted claim can be found on RSA Claims Point, and it's all easily searchable for your future reference.

By revamping our claims process, we've freed up resources to resolve your clients' claims more efficiently than ever before. The result? Easy, efficient and exceptional claims service for you and your clients.

Visit rsabroker.ca/claims for more resources to help you get the most out of RSA Claims Point™.

All the claims support you need, all in one place

RSA Claims Point™ takes one of the most emotionally trying experiences in the industry and simplifies it, allowing you and your clients to easily submit and stay up to date with a claim's status, on any device, in any place, at any time.

With straightforward questions and an interface that's easy to navigate, RSA Claims Point™ puts the broker in the driver's seat. In just minutes, you can submit claims for Personal Insurance (home and auto) as well as Individually Rated Commercial (IRC) auto, and you'll find important claim information, such as its number, adjuster and payment status, all in one place.

RSA Claims Point™ features

Here's a look at just some of the ways that RSA Claims Point™ improves the claims experience:



Anytime, anywhere access on most current devices



Pre-loaded policy information, including insureds' addresses and contact information



Ability to upload supporting documents for each claim, such as photos of damage or written statements



Claim number assigned immediately



Adjuster automatically assigned within one business day of a claim being submitted



Automated email updates when claims open and close



Ability to search by policy number, claim number, insured name, policy type, date range or claim status

Through our focus on continuous improvement, we will evolve RSA Claims Point™ together over time to meet both your and your clients' needs.

Access RSA Claims Point™ today!

Want to start using RSA Claims Point™? All you need is your BRAVO ID. Once you're logged in to BRAVO, click the RSA Claims Point™ link to be taken to the portal—no other password or user name required!

From the RSA Claims Point™ home page, you'll be able to easily start a new claim or search for an existing one, excluding Facility Association claims.

Note: RSA Claims Point™ is optimized for Microsoft Edge, Chrome, Safari and Firefox. Users may not be able to access RSA Claims Point™ if using Internet Explorer.